



GRAINS AUSTRALIA LIMITED

ABN 14 637 983 487

PRIVACY POLICY

Purpose and context

Grains Australia Limited (**Grains Australia, we, us, or our**) is committed to protecting the privacy and security of personal information collected by Grains Australia from you. This Privacy Policy sets out how we collect, use, store and disclose your personal information. This includes personal information that we collect via the website at <https://grainsaustralia.com.au/> and any subdomains, all related top-level domains, mobile sites, apps, APIs and widgets (**Website**).

By providing personal information to us, you consent to our collection, use and disclosure of your personal information in accordance with this Privacy Policy and any other arrangements that apply between us.

We may change our Privacy Policy from time to time by publishing changes to it on our Website. We encourage you to check our Website periodically to ensure that you are aware of our current Privacy Policy.

'Personal information' means information or an opinion about an identified individual, or an individual who is reasonably identifiable (whether the information is true or not or recorded in any form or not)'. For example, this may include your name, age, gender, postcode and contact details.

This Privacy Policy does not apply to, and we are not responsible for, the use of, or the protection of information provided to other websites linked to our Website or to third parties whom you have connected with as a result of using our Website.

If you have any questions not addressed in this Privacy Policy, please feel free to contact us using the methods at the end of this Policy under the headings 'Complaints' and 'Contact us'.

What personal information do we collect?

We may collect different personal information from you depending on the circumstances in which that information is collected, including as set out below.

We may also collect non-personal information about you including, but not limited to, data relating to your activities on the Website (including IP addresses) via tracking technologies e.g., cookies, web beacons and measurement software or data relating to survey responses.

You warrant that the personal information you provide to us, and which we collect from you, is your own information or information which you have been authorised to provide to us.

We may collect the following types of personal information:

- name;
- mailing or street address;
- email address;
- telephone number and other contact details;
- your device ID, device type, geo-location information, computer and connection information, statistics on page views, traffic to and from the sites, ad data, IP address and standard web log information;
- any additional information relating to you that you provide to us directly through our Website or indirectly through your use of our Website or online presence or through other websites or accounts from which you permit us to collect information; or
- any other personal information that may be required in order to facilitate your dealings with us.

We may collect this personal information either directly from you, or from third parties.

How do we collect, use and disclose personal information?

We may collect your personal information when you:

- access or request information from our Website;
- communicate with us through correspondence, chats, email, telephone or in person;
- interact with our Website and content including subscribing to our latest news and mailing lists on our Website.

In addition, when you apply for a job or position with us we may collect certain information from you (including your name, contact details, working history and relevant records checks) from any recruitment consultant, your previous employers and others who may be able to provide information to us to assist in our decision on whether or not to make you an offer of employment or engage you under a contract.

Why do we collect, use and disclose personal information?

We collect, hold, use and disclose personal information for purposes which are reasonably necessary for, or directly related to, our objects and purposes and related activities. This may include collection, use or disclosure of personal information which is required under the *Corporations Act 2001* (Cth), the *Primary Industries Research and Development Act 1989* (Cth), the *Grains Research and Development Regulations 1990* (Cth), the *Public Governance, Performance and Accountability Act 2013* (Cth) or any other relevant legislation.

These functions and activities include:

- assessing applications for Grains Australia investment for a particular project or for an award given by Grains Australia;
- collecting information from individuals or organisations undertaking a Grains Australia investment;
- preparing an annual operational plan each financial year;
- coordinating activities that are consistent with Grains Australia's current annual operational plan;

- employment and personnel matters, payroll and recruitment, Fringe Benefits Tax returns and workers' compensation matters;
- procurement and contract management, including tenders;
- communicating with the public, stakeholders and the media including through websites, email, telephone, social media and other communication channels;
- Any other purpose where personal information is relevant to our operations.

To whom do we disclose your personal information?

We will not sell, rent, trade or otherwise supply to third parties any personal information obtained unless consent has been given. However, we may disclose personal information to the following entities:

- our employees and related bodies corporate;
- third party consultants and service providers who will be engaged by us to undertake research and development projects;
- other service providers (including providers for the operation of our Website);
- professional advisers;
- government and statutory authorities; and
- as required by law.

In certain circumstances Grains Australia may be required to provide personal information to contractors and/or service providers. Before any such information is released, Grains Australia would require these organisations or individuals to agree to comply with our Privacy Policy and agreements shall be in place to ensure the Privacy Policy is adhered to.

Disclosure of personal information outside Australia

We may disclose personal information outside of Australia to our suppliers for the purpose of undertaking our daily functions and activities.

When you provide your personal information to us, you consent to the possible disclosure of your information outside of Australia. For example, some of our cloud services suppliers host their platforms and our data on servers located outside Australia such as in America and Germany. We will take reasonable steps to ensure that any overseas recipient will deal with such personal information in a way that is consistent with our Privacy Policy.

Cookies

Cookies are small text files that are sent to a computer by a web server. Grains Australia uses cookies to provide benefits to people browsing the Website. Session cookies remember previous activity. Persistent cookies save preferences over multiple sessions. Cookies may also be used for other purposes on the Website but in each case none of the information collected can be used to personally identify an individual. For more information about cookies and instructions on how to adjust browser settings to restrict or disable cookies, see the [Office of the Australian Information Commissioner website](#).

Security

We may hold your personal information in either electronic or hard copy form for a reasonable period from the time of collection. We take reasonable steps to protect your personal information from misuse, interference and loss, as well as unauthorised access, modification or disclosure and we use a number of physical, administrative, personnel and

technical measures to protect your personal information. However, we cannot guarantee the security of your personal information.

Links

Our Website may contain links to websites operated by third parties. Those links are provided for convenience and may not remain current or be maintained. Unless expressly stated otherwise, we are not responsible for the privacy practices of, or any content on, those linked websites and have no control over or rights in those linked websites. The privacy policies that apply to those other websites may differ substantially from our Privacy Policy, so we encourage you to read them before using those websites.

Access to personal information

Organisations and individuals can contact Grains Australia to request access, update or withdraw consent to their personal information. In normal circumstances we will provide full access to relevant information. However, there may be legal or administrative reasons to deny access. If access is denied, Grains Australia will provide reasons for such action.

Amending personal information

If you wish to change your personal information that is inaccurate or out-of-date, you may contact us (see details below) by mail or email. Any personal information that is no longer used by Grains Australia will be destroyed. The assessment of what personal information is destroyed will vary depending on the needs of Grains Australia.

Making a complaint

If you wish to make a complaint about the way we have handled your personal information, please contact us at grainsaus@grainsaustralia.com.au. Please include your name, email address and/or telephone number and clearly describe your complaint. We will acknowledge your complaint and respond to you regarding your complaint within a reasonable period of time. If you think that we have failed to resolve the complaint satisfactorily, we will provide you with information about the further steps you can take.

Contact details

In matters pertaining to Grains Australia's privacy practices, you may contact:

jen.hindmarsh@grainsaustralia.com.au

Grains Australia Limited

C/- Ground Floor, 465 Victoria Avenue

CHATSWOOD NSW 2067

Updated as of 10 December 2025

Version Number	Issue Date	Review frequency	Nature of Amendment	Date of review
2 POL 6 vs 1.0	July 2021	Annually or as required	New Policy	July 2022
2 POL 6 vs 1.1	17 August 2022	Annually or as required	Annual Review	August 2023
2 POL 6 vs 2.0	26 June 2023	Annually or as required	Annual Review	June 2024
2 POL 6 vs 2.1	28 May 2024	Annually or as required	Annual Review	May 2025
2 POL 6 vs 3.0	10 Dec 2025	Annually or as required	Restructured as external facing document	Dec 2026